



USMAN REHMAT

OPERATIONS SPECIALIST

ABOUT ME

CONTACT

Phone

+92 328 4128793

Email

Usmanrehmat2016@gmail.com

Address

Garden Town, Lahore

EXPERTISE

- Sales, Customer service & Business Development
- Accounts and Medical Billing
- Quality Management
- Business Operations
- Leadership and Training
- Document Control / Document Management

EDUCATION

- *ProQual Awarding Body (UK) 2025-2025*
- *NVQ Level [7 Master] in [Strategic Health & Safety Management and Leadership]*

- *Imperial College of Business Studies 2015-2019*

BS Honors in Computer Science. CGPA 3.49

LANGUAGE

Strong command of English – both written and verbal

100%

Urdu

92%

EXPERIENCE

- *Blue Group of Companies • Lahore 2015-2017*
Customer Service and Sales Executive

- *HQ Analytics • Lahore 2017-2023*

Accounts and Medical Billing Executive

REFERENCE

Muhammad Hasham

HQ Analytics/Manager

Phone

+92 334 8426778

- *Muhammed Mansour Al-Rumaih • Al-Khobar KSA 2023-2025*
Operations Support Manager

CERTIFICATIONS

- EMS (Environmental Management System) ISO-14001:2015 Lead Auditor. (Chartered Quality Institute / International Register of Certificated Auditors)
- QMS (Quality Management System) ISO-9001:2015 Lead Auditor. (Chartered Quality Institute / International Register of Certificated Auditors)
- OHSMS (Occupational Health and Safety Management System) ISO-45001:2015 Lead Auditor. (Chartered Quality Institute / International Register of Certificated Auditors)
- IOSH- Managing Safely
- Working with Hazardous Substances. (British Safety Council)
- Certificate in Environmental Sustainability. (British Safety Council)
- Global Environmental Management. (Technical University of Denmark)
- Positive Psychiatry and Mental Health. (The University of Sydney)
- Diversity and Inclusion in the Workplace. (ESSEC Business School France)
- Lean Six Sigma Black Belt Certified (ILSSI-UK)
- Lean Six Sigma Green Belt Certified (CSSC-US)
- Hotel Management & Culinary Art (Canadian College of Hospitality Management & Culinary Arts (COHMCA)